

HEALTHY SAN DIEGO HHSA-COUNTY OF SAN DIEGO December 2013 Health Care Options Statistical Report



I. Statistics by Health Plan**

Table I

December 2013	Total Selected	Percent Selected	New Enrollments	On-Going	On-FY 7-13 to 6-14	FY YTD 7-13 to 6-14 % by Plan
Care 1st	244	11.4%	225	19	2,375	12.8%
Community Health Group	995	46.5%	897	98	9,376	50.5%
Health Net	106	5.0%	76	30	1,321	7.1%
Kaiser Permanente	161	7.5%	150	11	1,221	6.6%
Molina	633	29.6%	550	83	4,287	23.1%
Total	2,139	100.0%	1,898	241	18,580	100.0%

II. Presentation Statistics by Site**

Table II

D 1 2012	People Attending		Forms	Forms	Total	FY YID	Additional	
December 2013	Group	1 on 1's	Distributed	Submitted	Beneficiaries		Customer Contacts	
Centre City	101	27	114	137	231	1,640	105	
El Cajon	33	1	121	284	306	1,223	32	
Lemon Grove	35	25	139	88	111	1,518	97	
North Central	88	14	150	248	277	2,239	184	
North Coastal	213	0	205	204	322	2,466	91	
North Inland	105	0	103	147	212	2,821	86	
Northeast	42	2	51	48	81	1,396	47	
South Region	195	20	264	257	380	3,421	163	
Southeast	66	151	123	104	219	1,767	191	
Headquarters	0	0	0	0	0	82	21	
HSD Information Line	0	0	26	0	0	7	242	
Total	878	240	1,296	1,517	2,139	18,580	1,259	

III. Countywide Statistics

Presentations by Language: 435 presentations (**195** group and **240** one-onones), **107** in English and **88** in Spanish (breakdown of language is for groups only).

December 2013

Statistical Report for Health Care Options Presentations

IV. Enrollment Statistics for July 2013 through December 2013**

Table III

	2013	2013	2013	2013	2013	2013	#FY 2013/2014		#FY 2012/2013
	July	Aug	Sep	Oct	Nov	Dec	YTD	Monthly	
	July	Aug	Sep	OCI	NOV		Total	Average	
All Site Totals									
Presentations*	771	720	663	915	722	435	4,226	704	7,132
Attendance	1,471	1,450	1,417	1,981	1,758	1,118	9,195	1,533	20,566
Forms Distributed	1,743	<u>1,510</u>	1,717	2,383	1,829	1,296	10,478	1,746	15 <u>,</u> 786
Forms Submitted	1,408	1,406	1,774	2,516	2,084	1,517	10,705	1,784	17,420
% Forms Submitted	80.8%	93.1%	103.3%	105.6%	113.9%	117.1%		102.3%	
Plan Selection									
Total Beneficiaries	2,749	2,955	3,360	4,137	3,240	2,139	18,580	3,097	34,763
New Plan	2,303	2,345	2,944	3,708	2,942	1,898	16,140	2,690	29,312
Continue in previous	446	610	416	429	298	241	2,440	407	5,451
Average Attend									
Per Group Presentation	3	3	4	5	6	6		5	
Per Day (All Sites)	67	69	71	86	98	53		74	
Total Work Days	22	21	20	23	18	ı 21	125	21	248

Comments:

YTD, 54 presentations were cancelled. Cancellations are not included in data.

#Fiscal Year (FY) time frame is July 1 thru June 30

^{*} Presentations include 1 on 1's.

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